HELP FOR NEWCOMERS TO YUKON:

WORK QUESTIONS AND PROBLEMS

► Minimum wage, overtime pay, holidays, etc.
Employment Standards: 667-5944 or 1-800-661-0408 ext. 5944

► Workplace safety and workplace injuries
Yukon Workers’ Compensation Health and Safety Board: 667-5645 or 1-800-661-0443

► Workshops and training (First Aid, Food Safe, etc.)
Yukon Tourism Education Council: 667-4733 or 1-844-667-4733
EDUCATION

- *English classes and settlement services*
  Multicultural Centre of the Yukon: 667-6205

- *French classes and settlement services for French speakers*
  Association franco-yukonnaise: 668-2663 ext. 234

- *Learning to read and write*
  Yukon Learn Society: 668-6280

- *Looking for a job*
  Employment Central: 393-8270

- *English and other courses and training*
  Yukon College: 668-8800 or 1-800-661-0504

- *Free Internet, books, CDs, DVDs, reading programs*
  Whitehorse Public Library: 667-5239 or 1-800-661-0408 ext. 5239

IMMIGRATION AND TEMPORARY WORK

- *Yukon Nominees, foreign credentials recognition, extensions of nominations, information sessions for newcomers*
  Immigration Unit, Yukon Education: 667-5131 or 1-800-661-0408 ext. 5131
  Email: yukon.nominee@gov.yk.ca
  Website: www.immigration.gov.yk.ca

- *Permanent residency and citizenship*
  Citizenship and Immigration Canada: 1-888-242-2100
  Website: www.cic.gc.ca

EDUCATION

- *Schools*
  Public Schools, Yukon Education: 667-5068 or 1-800-661-0408 ext. 5068
  Website: www.education.gov.yk.ca

- *Pre-school child and parent program*
  Learning Together: 667-8238 or 1-800-661-0408 ext. 8238

HEALTH CARE

- *Health insurance*
  Yukon Health Care Coverage: 667-5209 or 1-800-661-0408 ext. 5209

- *Flu shots, vaccinations, family health*
  Whitehorse Health Centre: 667-8864 or 1-800-661-0408 ext. 8864

- *Illness and other health questions (non-emergencies)*
  Yukon Healthline: 811

- *Support for pregnant women, mothers and babies*
  Healthy Moms, Healthy Babies Program: 667-4134 or 1-800-661-0408 ext. 4134

EMERGENCIES

- *Fire, crime, medical emergency*
  Emergency call centre (Whitehorse only): 911

- *Family violence (help for women and children)*
  Kaushee’s Place Women’s Shelter: 668-5733

- *Emergency food*
  Whitehorse Food Bank: 393-2265