

WORK QUESTIONS AND PROBLEMS

▶ ***Minimum wage, overtime pay, holidays, etc.***

Employment Standards: 667-5944 or 1-800-661-0408 ext. 5944

▶ ***Workplace safety and workplace injuries***

Yukon Workers' Compensation Health and Safety Board: 667-5645 or 1-800-661-0443

▶ ***Workshops and training (First Aid, Food Safe, etc.)***

Yukon Tourism Education Council: 667-4733 or 1-844-667-4733



November 2014

HELP FOR NEWCOMERS TO YUKON: **IMPORTANT CONTACTS**



SERVICES FOR NEWCOMERS

▶ **English classes and settlement services**

Multicultural Centre of the Yukon:
667-6205

▶ **French classes and settlement services for French speakers**

Association franco-yukonnaise:
668-2663 ext. 234

▶ **Learning to read and write**

Yukon Learn Society: 668-6280

▶ **Looking for a job**

Employment Central: 393-8270

▶ **English and other courses and training**

Yukon College: 668-8800 or 1-800-661-0504

▶ **Free Internet, books, CDs, DVDs, reading programs**

Whitehorse Public Library: 667-5239 or
1-800-661-0408 ext. 5239

IMMIGRATION AND TEMPORARY WORK

▶ **Yukon Nominees, foreign credentials recognition, extensions of nominations, information sessions for newcomers**

Immigration Unit, Yukon Education:
667-5131 or 1-800-661-0408 ext. 5131
Email: yukon.nominee@gov.yk.ca
Website: www.immigration.gov.yk.ca

▶ **Permanent residency and citizenship**

Citizenship and Immigration Canada:
1-888-242-2100
Website: www.cic.gc.ca

EDUCATION

▶ **Schools**

Public Schools, Yukon Education:
667-5068 or 1-800-661-0408 ext. 5068
Website: www.education.gov.yk.ca

▶ **Pre-school child and parent program**

Learning Together: 667-8238 or
1-800-661-0408 ext. 8238

HEALTH CARE

▶ **Health insurance**

Yukon Health Care Coverage: 667-5209 or
1-800-661-0408 ext. 5209

▶ **Flu shots, vaccinations, family health**

Whitehorse Health Centre: 667-8864 or
1-800-661-0408 ext. 8864

▶ **Illness and other health questions (non-emergencies)**

Yukon Healthline: 811

▶ **Support for pregnant women, mothers and babies**

Healthy Moms, Healthy Babies Program:
667-4134 or 1-800-661-0408 ext. 4134

EMERGENCIES

▶ **Fire, crime, medical emergency**

Emergency call centre (Whitehorse only): 911

▶ **Family violence (help for women and children)**

Kaushee's Place Women's Shelter: 668-5733

▶ **Emergency food**

Whitehorse Food Bank: 393-2265